

Behavioral Health Assistance

& Remote Crisis Support by AXA Assistance

Providing critical support and immediate intervention



CHUBB®



Behavioral Health Assistance

Life's challenges when travelling or living abroad



Cultural Adjustments



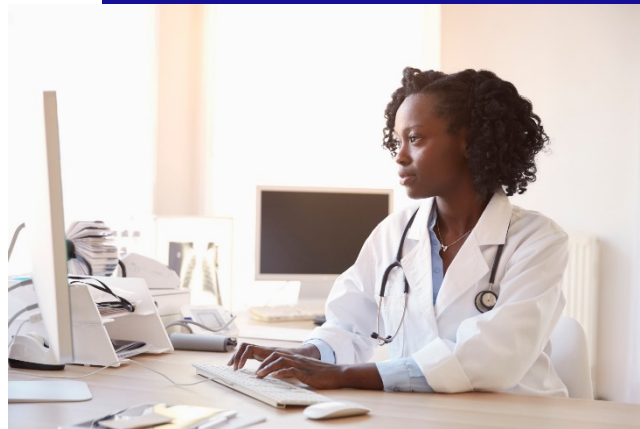
Loneliness or Loss



Social Pressures



Work Stress



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Remote Behavioral Health Assistance

Key Features

- 24/7 telephonic access to trained counselors for immediate support
- Ability to speak with US-based professionals
- Crisis assessment to determine best method of intervention
- Specialist check-in and follow ups
- Global network access to local medical referrals for continuous support
- All conversations are kept confidential



Experienced Counselors and Medical Team



Access to Mental and Behavioral Health Support

- Masters and Ph.D. level behavioral health professionals
- Licensed Clinical Supervisors to provide clinical oversight
- Expert response and coordination for individuals in high-risk crisis situations

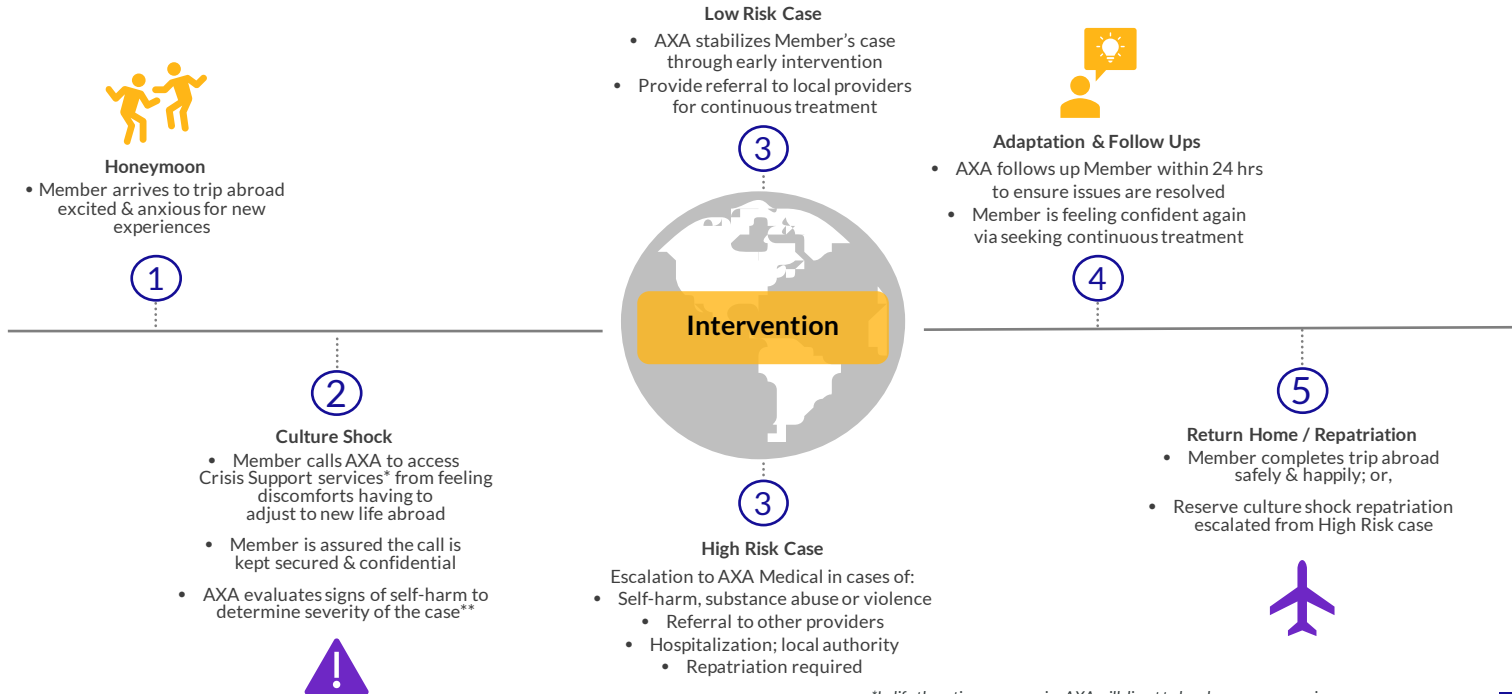
Accreditations

- American Association of Suicidology (AAS)
- Commission on the Accreditation of Rehabilitation Facilities (CARF)

AXA Medical Team Coordination

- Coordination with crisis and behavioral health provider for continued care when hospitalization or repatriation services are required
- U.S. Board Certified Emergency Doctors, Physicians Assistant, Nurses with focus on travel medicine

Traveler's Lifecycle and Support Intervention



*In life threatening emergencies AXA will direct to local emergency services

** Documentation in secure system for access by AXA medical team for any additional support

Thank you

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